



National Provider Identifier

Attention: All Providers

Notification of the Unknown NPI Report

The deadline of March 31, 2007, has already passed for providers to report their NPI(s) to Medicaid. Providers who have not yet reported their NPI(s) to Medicaid should do so *immediately*. As of May 18, 2007, providers who have not reported their NPIs by completing either the NPI Collection Spreadsheet (EDI) or the NPI Collection Form will have their NPIs considered unknown and their claims denied.

Because the NPI is not on file, these claims will not appear on the Remittance and Status Report (RA). However, for claims submitted via the 837 transaction or NCECSWeb tool, a new report, entitled the *Unknown NPI Report*, will be generated on the same schedule as the weekly checkwrite cycle and sent to the billing provider address submitted on the 837 transaction or NCECSWeb tool. The *Unknown NPI Report* will contain all claims submitted with an NPI that is not on file.

The first page of the report will contain instructions to advise the provider how to proceed. If the NPI on the report is an incorrect NPI, resubmit the claims with the correct NPI. If the NPI submitted on the claims is correct, the NPI has not been reported; complete the NPI Collection Spreadsheet or NPI Collection Form. If the NPI is correct and the NPI has already been reported to Medicaid, contact EDS Provider Services at 1-800-688-6696.

The report will include the following information: the Medicaid identification number (MID), recipient name, date of service, the patient account number or medical record number (if entered), the total billed amount of each claim submitted, the internal claim number (ICN), and the unknown NPI as submitted on the claim. Claims on the *Unknown NPI Report* will not be available on the Automated Voice Response System (AVRS).

Once the NPI has been reported, providers will need to resubmit all claims listed on the *Unknown NPI Report*. Do not report the NPI and resubmit claims on the same day.

NPI – Get it! Share It! Use It! Getting one is free – Not having one can be costly!

EDS, 1-800-688-6696 or 919-851-8888